

ALG Vacations – Tess Booking Sync Guide for Travel Advisors

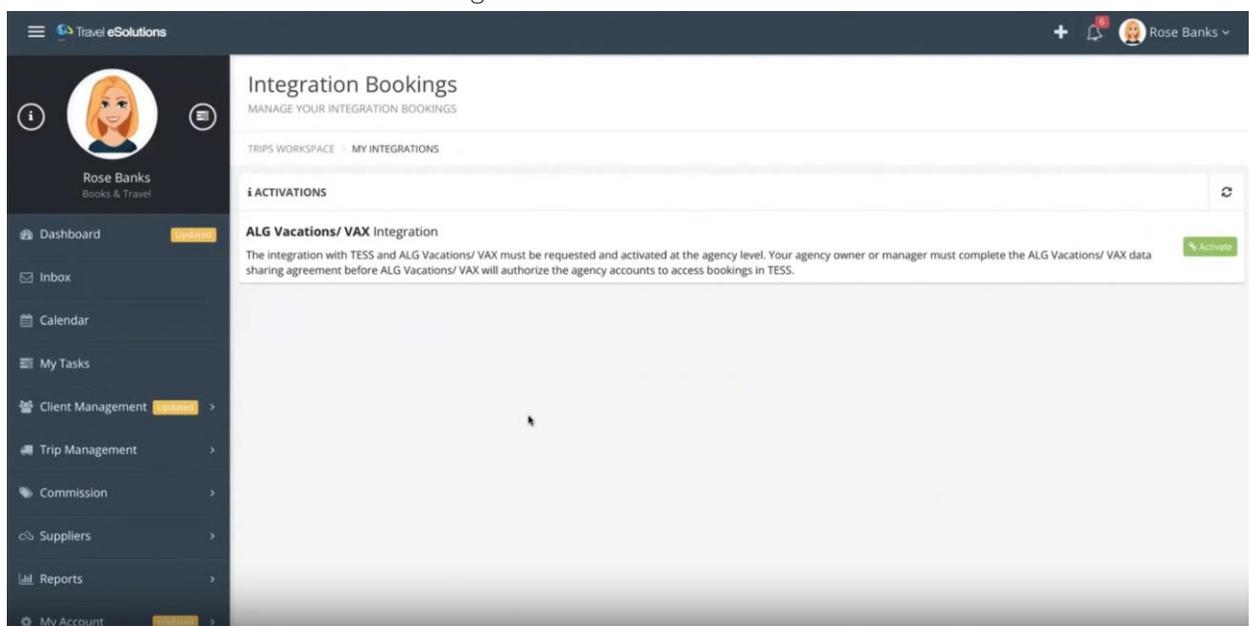
Overview

Tess by Travel eSolutions is now integrated with ALG Vacations, allowing you to sync bookings directly from ALGVacations.com into Tess. Syncing automatically transfers traveler, itinerary, and payment information, helping you manage client trips efficiently.

For a video tutorial demonstration, [click here](#).

Step 1: Activate the ALG Vacations Integration

1. In Tess, go to Trip Management → Integration Bookings.
2. Find ALG Vacations and click the green **Activate** button.



- Click Begin Activation.

ALG Vacations/ VAX Integration
✕

TESS Integration request

- 🏠

The integration with TESS and ALG Vacations/ VAX must be requested and activated at the agency level. Your agency owner or manager must complete the ALG Vacations/ VAX data sharing agreement before ALG Vacations/ VAX will authorize the agency accounts to access bookings in TESS.
- 📄

After you fill out the form, TESS will share your request with ALG Vacations/ VAX. An ALG Vacations/ VAX representative will then contact your agency owner/manager with instructions to complete the ALG Vacations/ VAX data sharing agreement.
- 📅

Once the data sharing agreement is completed and on file with ALG Vacations/ VAX, the ALG Vacations/ VAX team will authorize your agency's access to TESS - ALG Vacations/ VAX integration within **7 – 10 business days**.

CANCEL
BEGIN ACTIVATION

- Read and Accept the ALG Vacations/VAX Integration User License Agreement.

ALG Vacations/ VAX Integration
✕

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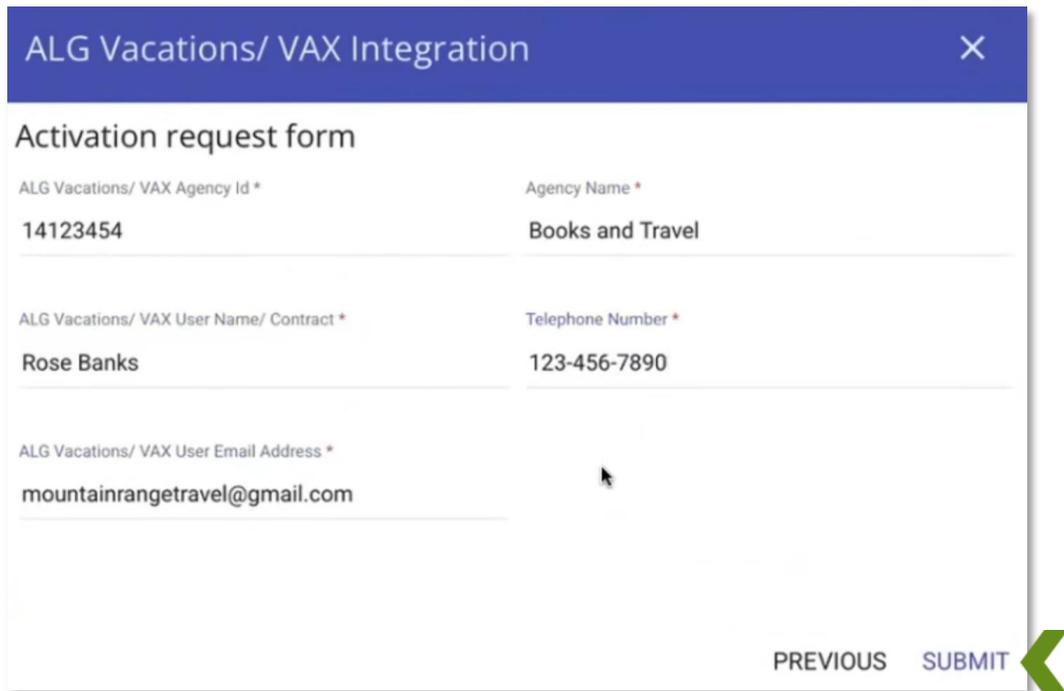
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PREVIOUS
ACCEPT

5. Complete the Activation Request Form:

- Agency ID
- Agency Name
- User Name/Contact
- Telephone Number
- Email Address



The screenshot shows a web form titled "ALG Vacations/ VAX Integration" with a close button (X) in the top right corner. The form is titled "Activation request form" and contains three rows of input fields. The first row has "ALG Vacations/ VAX Agency Id *" with the value "14123454" and "Agency Name *" with the value "Books and Travel". The second row has "ALG Vacations/ VAX User Name/ Contract *" with the value "Rose Banks" and "Telephone Number *" with the value "123-456-7890". The third row has "ALG Vacations/ VAX User Email Address *" with the value "mountainrangetravel@gmail.com". At the bottom right of the form, there are two buttons: "PREVIOUS" and "SUBMIT". A green arrow points to the "SUBMIT" button.

ALG Vacations/ VAX Agency Id *	Agency Name *
14123454	Books and Travel
ALG Vacations/ VAX User Name/ Contract *	Telephone Number *
Rose Banks	123-456-7890
ALG Vacations/ VAX User Email Address *	
mountainrangetravel@gmail.com	

PREVIOUS SUBMIT

6. Click **Submit** on the Activation Request Form.
7. Allow 7-10 business days for supplier approval. Once approved, your bookings will appear under Integration Bookings.

Step 2: Syncing a Booking to Tess

You can sync a booking in **two ways**:

- From the **Integration Bookings** page, or
- From the **Bookings** tab inside a trip.

To sync a booking:

1. Go to Trip Management → Integration Bookings.
2. Click **Start Synchronization** next to the desired booking.

The screenshot shows the 'Integration Bookings' page in the Travel eSolutions system. The page is divided into two main sections: 'ACTIVATIONS' and 'BOOKINGS'. The 'ACTIVATIONS' section shows a single integration record for '14123454 (ALG Vacations/ VAX)' with user 'Rose Banks' and email 'mountainrangetravel@gmail.com'. The 'BOOKINGS' section displays a table of bookings with columns: JUMBER, BOOKING DATE, BOOKING STATUS, TOUR OPERATOR, PACKAGE PRICE, COMMISSION, AGENT/ LAST SAVED ON, and STATUS. The table contains five rows of bookings, all with a 'CANCELLED' status. A green arrow points to the 'Start Synchronization' button next to the first booking in the table.

JUMBER	BOOKING DATE	BOOKING STATUS	TOUR OPERATOR	PACKAGE PRICE	COMMISSION	AGENT/ LAST SAVED ON	STATUS
	09/18/2025	CANCELLED	Travel Impressions	\$5,135.14	\$0.00	Banks, Rose Oct 27, 2025 02:36 PM EDT	NOT IN TESS Start Synchronization
	08/27/2024	CANCELLED	Travel Impressions	\$802.45	\$0.00	Banks, Rose Oct 27, 2025 02:36 PM EDT	NOT IN TESS Start Synchronization
	08/05/2024	CANCELLED	Travel Impressions	\$802.45	\$0.00	Banks, Rose Oct 27, 2025 02:36 PM EDT	NOT IN TESS Start Synchronization
	07/12/2024	CANCELLED	Travel Impressions	\$1,804.25	\$0.00	Banks, Rose Oct 27, 2025 02:36 PM EDT	NOT IN TESS Start Synchronization
	07/23/2024	CANCELLED	Travel Impressions	\$1,503.19	\$0.00	Banks, Rose Oct 27, 2025 02:36 PM EDT	NOT IN TESS Start Synchronization

3. Confirm this is a single-tab booking for ALG Vacations.

Booking Synchronization ✕

1 Booking synchronization

2 Travelers (Optional)

3 Payments (Optional)

4 Itinerary (Optional)

 Continuous syncing will keep your booking up to date with the Travel Impressions booking at all times. Syncing can be turned off anytime from either the actual booking or the booking integration screens.

Before starting synchronization, please confirm that this booking is not a multi-tab booking. If it becomes one, disable synchronization, as changes in multi-tab bookings are currently not reflected accurately in Tess.

I confirm this is a single-tab booking

Booking number: **D8D333TP**
 Booking date: **09/18/2025**
 Start date: **04/06/2026**
 End date: **04/11/2026**
 Tour operator: **Travel Impressions**
 Package price: **\$5,135.14**
 Commission: **\$0.00**
 Agent: **Rose Banks**

Select an existing trip or reservation, or create a new one, but clicking the **Create Trip** link below.

+ Create Trip

CANCEL
START SYNCHRONIZATION

4. Search for an existing trip or click +Create Trip.
5. Choose the Trip Type, Trip Status, and verify start/end dates.
6. Enter a Trip Description.
7. (Optional) Link to a Group Trip if applicable.
8. Click Start Synchronization — your booking is now linked to Tess.

Booking Synchronization ✕

1

2

3

4

Booking synchronization *Travelers (Optional)* *Payments (Optional)* *Itinerary (Optional)*

Continuous syncing will keep your booking up to date with the Travel Impressions booking at all times. Syncing can be turned off anytime from either the actual booking or the booking integration screens.

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I confirm this is a single-tab booking

Booking number: **D8D333TP**
 Booking date: **09/18/2025**
 Start date: **04/06/2026**
 End date: **04/11/2026**
 Tour operator: **Travel Impressions**
 Package price: **\$5,135.14**
 Commission: **\$0.00**
 Agent: **Rose Banks**

Create a new trip and a booking that stays in sync with the Travel Impressions booking.
 You can also [search for an existing trip instead](#)

Trip Type	Start Date
<input type="text" value="-- Choose Trip Type --"/>	<input type="text" value="04/06/2026"/>
Trip Status	End Date
<input type="text" value="Active"/>	<input type="text" value="04/11/2026"/>
Trip Description	
<input type="text" value="Trip Description (required)"/>	<input type="text" value=""/>
Select an existing group trip if applicable, otherwise leave empty:	
<input type="text" value="Search Trip"/>	

CANCEL
START SYNCHRONIZATION

Step 3: (Optional) Sync Travelers

1. Tess will match existing travelers automatically if details align.
2. If not found, click **Map this integration traveler to an existing Tess client or create a new one** link. If the traveler is found in Tess, it will display for you to select in the drop down. If the traveler is not in Tess, it will provide a prompt to **Create a new one!**
3. Assign traveler type (**Primary** or **Secondary**).
4. Click **Save**, then **Update Travelers** when all are linked.

Booking Synchronization
✕

1 Booking synchronization

2 Travelers *(Optional)*

3 Payments *(Optional)*

4 Itinerary *(Optional)*

Your Tess booking is now fully synchronized, any changes made to the Travel Impressions booking will be reflected in Tess.

Traveler update

Would you like to map your *Travel Impressions* booking travelers to Tess clients? This step is optional and won't affect booking synchronization. You can also choose to map only certain travelers, however mapping all travelers is recommended to maintain accuracy when synchronizing payments or itineraries.

DANA MAJERSKY		Map this integration traveler to an existing Tess client or create a new one
LYNN MAJERSKY		Map this integration traveler to an existing Tess client or create a new one

Tess notifications

By checking the checkbox below you can receive notifications via Tess tasks when travelers are added or updated on the *Travel Impressions* booking so that you can ensure that your Tess clients remain in sync. All current travelers must be synced in order for this feature to be available.

I would like to be notified of any changes to the travelers on this booking

UPDATE TRAVELERS

Booking Synchronization
✕

1 Booking synchronization

2 Travelers *(Optional)*

3 Payments *(Optional)*

4 Itinerary *(Optional)*

Your Tess booking is now fully synchronized, any changes made to the Travel Impressions booking will be reflected in Tess.

Traveler update

Would you like to map your *Travel Impressions* booking travelers to Tess clients? This step is optional and won't affect booking synchronization. You can also choose to map only certain travelers, however mapping all travelers is recommended to maintain accuracy when synchronizing payments or itineraries.

DANA MAJERSKY	PRIMARY	This client has been added to the trip
LYNN MAJERSKY		Map this integration traveler to an existing Tess client or create a new one <small>nw</small>

Tess notifications

By checking the checkbox below you can receive notifications via Tess tasks when travelers are added or updated on the *Travel Impressions* booking so that you can ensure that your Tess clients remain in sync. All current travelers must be synced in order for this feature to be available.

I would like to be notified of any changes to the travelers on this booking

UPDATE TRAVELERS

Tip:

Enable traveler change notifications to receive alerts when updates occur in ALG Vacations.

Step 4: (Optional) Sync Payments

1. Tess displays total payments from ALG Vacations.
2. Check “I would like to keep my Tess payments synchronized...”.
3. For each payment type, select the link to **Click to map this payment to an existing Tess payment or create a new one**. Then, select the drop downs for Payment:
 - Type (deposit, final payment, etc.)
 - Payee (client/traveler):
4. After mapping all payments, click **Update Payments**.

Booking Synchronization ✕

1 Booking synchronization

2 Travelers (Optional)

3 Payments (Optional)

4 Itinerary (Optional)

Payment synchronization

Before we can begin payment synchronization, verify that all *Travel Impressions* payments totaling \$3,419.98 align with the records in *TESS*. Some payments may auto-map, however please ensure their accuracy before finalizing this step.

Synchronizing payments is optional. However, doing so ensures that your *TESS* payments always stay aligned with the *Travel Impressions* payments. If you prefer to manage booking payments manually, uncheck the box below to continue to the *Itinerary* screen.

I would like to keep my Tess payments synchronized with the Travel Impressions booking payments

Amount	Type	Payee	Date	
\$919.98	Initial Deposit	DANA MAJERSKY	10/27/2025	✕ DELETE
Integration payment #1: \$919.98 (Payment date: 10/27/25) RECONCILED This payment has been fully reconciled.				
Integration payment #2: \$1,000.00 (Payment date: 10/27/25) NOT RECONCILED Click to map this payment to an existing Tess payment or create a new one This integration payment must be fully mapped before proceeding.				
Integration payment #3: \$1,500.00 (Payment date: 10/27/25) NOT RECONCILED Click to map this payment to an existing Tess payment or create a new one This integration payment must be fully mapped before proceeding.				

After synchronization, please visit the booking payments screen if you would like to make additional changes.

[PREVIOUS: TRAVELERS](#) [UPDATE PAYMENTS](#)

Step 5: (Optional) Sync Itinerary Items

1. Review itinerary items labeled as:
 - New Integration Component – not yet in Tess
 - Current Trip Component – already exists in Tess
 - Imported from Integration – previously synced
2. Map or remove items as needed.
3. Click **Update Itinerary** when done.

Booking Synchronization

1 Booking synchronization — 2 Travelers (Optional) — 3 Payments (Optional) — 4 Itinerary (Optional)

Itinerary update

Would you like to make changes to your trip's itinerary using the information from your *Travel Impressions* booking? Some itinerary items will be automatically mapped, however please ensure their accuracy prior to finalizing the integration.

Mapping itinerary elements is optional, if you prefer not to proceed with this step, click the *Close* button located on the top right hand side to close the booking synchronization screen.

NEW INTEGRATION COMPONENT

Property **Delete**

Primary

Check-in Date * **Time *** **Check-out Date *** **Time *** **Confirmation #**

Property Name *

[Click to search for Lopesan Costa Bavaro Resort Spa & Casino - All Inclusive in Dominican Republic Punta Cana](#)

CURRENT TRIP COMPONENT **IMPORTED FROM INTEGRATION**

Flight **Delete**

Departure Date * **Flight Number ***

[+ Add Passenger](#) [> view details](#)

Booking Synchronization ✕

Description/ Instructions

NEW INTEGRATION COMPONENT

Property

✕ Delete

Check-in Date *

04/06/2026

Time *

12 : 00 AM

Check-out Date *

04/10/2026

Time *

12 : 00 AM

Confirmation #

Confirmation Number

Property Name *

✕

Primary

[+ Add Room Category](#)

NEW INTEGRATION COMPONENT

Flight

✕ Delete

Departure Date *

04/06/2026

Flight Number *

United Airlines · UA6235 · 10:15 AM - 11:23 AM · Philadelphia (PHL) - Dulles (IAD)

[+ Add Passenger](#) [> view details](#)

NEW INTEGRATION COMPONENT

Flight

✕ Delete

Departure Date *

04/06/2026

Flight Number *

United Airlines · UA2055 · 12:40 PM - 4:29 PM · Dulles (IAD) - Punta Cana (PUJ)

[+ Add Passenger](#) [> view details](#)

NEW INTEGRATION COMPONENT

Car Rental

✕ Delete

Pick-up Date *

04/06/2026

Time *

05 : 00 PM

Pick-up Description

Alamo Standard Car - Tax Inclusive pick up in Dominican Republic, Punta Cana

Return Date *

04/10/2026

Time *

12 : 45 PM

Return Description

Return to Dominican Republic, Punta Cana

NEW INTEGRATION COMPONENT

Flight

✕ Delete

Departure Date *

04/10/2026

Flight Number *

United Airlines · UA1664 · 1:50 PM - 5:55 PM · Punta Cana (PUJ) - Chicago (ORD)

[+ Add Passenger](#) [> view details](#)

NEW INTEGRATION COMPONENT

Flight

✕ Delete

Departure Date *

04/10/2026

Flight Number *

Search Flight Number (e.g.: AA1473 or AAL1473)

Tess notifications

By checking the checkbox below you can receive notifications via Tess tasks when itinerary elements are added or updated on the *Travel Impressions* booking so that you can ensure that your Tess itinerary remains in sync.

I would like to be notified of any changes to the itinerary on this booking

PREVIOUS: PAYMENTS [UPDATE ITINERARY](#)

Tip

Enable itinerary update notifications to be alerted when ALG Vacations makes changes.

Step 6: Stop Synchronization (if needed)

Once a booking is synchronized, any changes made in ALG Vacations will automatically update in Tess. This ensures that both systems remain aligned and display the same booking information without the need for manual updates.

You can choose to **stop synchronization** at any time if you prefer to manage the booking independently in Tess. When synchronization is stopped, future updates made in ALG will no longer be reflected automatically in Tess.

If you wish to manage a booking independently:

1. Go to **Trip Management** → **Integration Bookings**, click **Stop Synchronization** next to the booking.
– or –
Open the booking form inside the trip and click **Stop Synchronization**.
2. Confirm by clicking **Stop**.

Once stopped, changes in ALG Vacations will no longer update automatically in Tess.

Booking Status Reference

Status	Meaning
Synchronized	Booking is fully linked; ALGV changes update in Tess automatically.
Not in Tess	Booking exists in ALGV but not yet imported into Tess.
Not Synchronized	Booking exists in both systems but not linked; updates won't transfer.
Synchronized with Warnings	Sync incomplete due to duplicate or conflicting bookings.

ALG Vacations® is not responsible for errors, omissions, data discrepancies, or connectivity issues arising from the use of this or any third-party API. Users are responsible for verifying all transmitted reservation data. External integrations are provided for convenience and do not imply endorsement. Offers, pricing, and availability are subject to change without notice.