



# Providing Flight Status Updates

Communication is key, especially when it comes to travel details. As we know, things change quickly in our industry, and it's critical to stay apprised of updates, which is why ALG Vacations® is pleased to share a new booking feature in VAX VacationAccess that will help you and your customers stay informed and plan ahead.

## Traveler Information

Bookings made with **Apple Vacations, Travel Impressions, Funjet Vacations, and United Vacations®** will require you to elect or decline providing contact information to the airline booked.

Benefits of this feature include:

- Sharing contact information with the airline allows direct, immediate contact for updates
- Soonest possible alerts of issues that would occur within 72 hours prior to departure, like delays related to weather or mechanical issues
- These personal details are shared and used only in the case of changes in flight status

The email that you normally enter into your reservation in the Traveler 1 section will be the one we pass on to the airline. This will be uneditable once after the booking is confirmed. The email and phone number provided may be yours or that of your customers, and will be the email address eDocs (Travel Itinerary) and schedule changes will be sent to. And to protect your privacy, it will not be sold nor provided for any other purpose.

Traveler Information

\*Indicates Required Field

Traveler Information for Room 1 (2 Adults)

Traveler # 1 - Adult

Required: Spelling of names, including middle name or initial, must exactly match your government-issued ID.

Form fields for traveler information: \*First Name (Michael), M.I. / Name, \*Last Name (Flynn), \*Date Of Birth (Nov 18 1974), \*Gender (Male), \*Email (mflynn@algvacations.com), \*Primary Number (4149343005), Mobile Number.

Airline Contact Information

Would you like to provide your customer's contact information to the airline(s) to alert them directly of any updates affecting their flight(s) close to departure?

- No, thanks
Yes, share my contact information with the airline(s)

Form fields for airline contact information: Email (mflynn@algvacations.com), Mobile Number (4145555555)

You can choose to provide your customer's mobile number and/or an email address to be contacted by the airline. This contact information will only be used to notify them of flight updates within 72 hours of departure.

