

Making Modifications Outside of the Original Travel Dates

The ALG Vacations® brands provide even more flexibility when making modifications to the original travel dates.

For **Land-only** package modifications, you can change the travel dates up to 9 days prior to the original departure date yourself. Date changes to any available travel window within 8 days of original departure date must be made through the click to chat feature. Making a date change modification on a land-only reservation with Travel Protection Plus (TPP), will automatically consider the insurance used, with the option for reactivation at 75% of original cost. In the event that no supplier fees apply, TPP will be considered unused and may be moved to new reservation without a reactivation fee. We recommend completing the date change modification and then contacting the Customer Care Center, who is able to reverse the sales adjustment where Travel Protection Plus should not have been considered used.

Exclusive Nonstop Vacation Flight package date modifications can be accomplished up to 46 days prior to the original departure date. You can move to a different ENVF flight or a scheduled air option. Any travel window or date modifications within 45 days of original departure date must be made through click to chat feature.

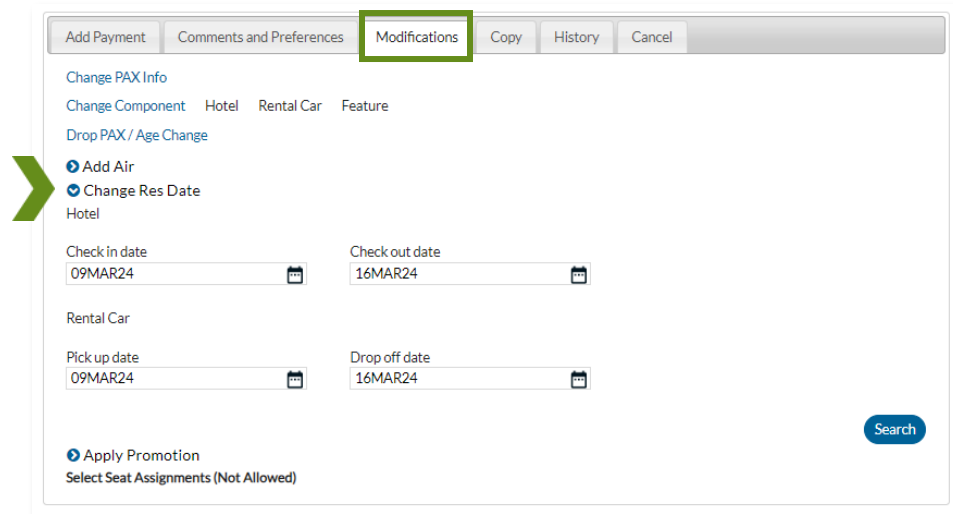
For scheduled air packages and packages with nonrefundable hotels, you still need to reach out to your call center for assistance. Holiday limitations and penalties may apply.

Note:

For bookings that occur less than 46 days prior to departure, you may not have the option to schedule an automatic final payment.

Changing the Reservation Dates

- To begin, open your existing reservation and click on the **Modifications** tab in the Itinerary Tools panel. Expand the **Change Res Date** drop-down.



Modifications

Change PAX Info

Change Component Hotel Rental Car Feature

Drop PAX / Age Change

☒ Add Air
☒ Change Res Date

Hotel

Check in date: 09MAR24

Check out date: 16MAR24

Rental Car

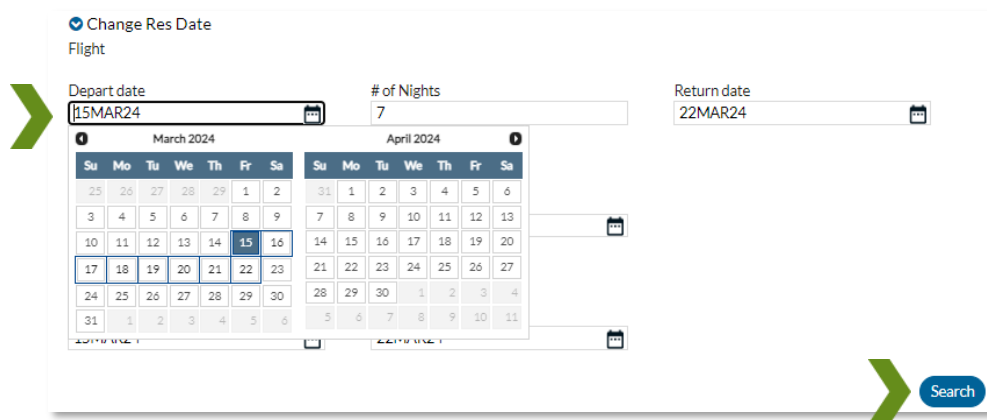
Pick up date: 09MAR24

Drop off date: 16MAR24

☒ Apply Promotion
 Select Seat Assignments (Not Allowed)

Search

- Select the new Depart date from the calendar icon that displays next to the Flight, Hotel, or Rental Car component fields you want to change. Modify the number of nights or change the Return date as necessary to accommodate the preferred date change. Click **Search**.



Change Res Date

Flight

Depart date: 15MAR24

of Nights: 7

Return date: 22MAR24

March 2024: Su, Mo, Tu, We, Th, Fr, Sa
 25, 26, 27, 28, 29, 1, 2
 3, 4, 5, 6, 7, 8, 9
 10, 11, 12, 13, 14, 15, 16
 17, 18, 19, 20, 21, 22, 23
 24, 25, 26, 27, 28, 29, 30
 31, 1, 2, 3, 4, 5, 6

April 2024: Su, Mo, Tu, We, Th, Fr, Sa
 31, 1, 2, 3, 4, 5, 6
 7, 8, 9, 10, 11, 12, 13
 14, 15, 16, 17, 18, 19, 20
 21, 22, 23, 24, 25, 26, 27
 28, 29, 30, 1, 2, 3, 4
 5, 6, 7, 8, 9, 10, 11

Search

Note:

If you select a date range where a component is no longer available, you will receive an alert that will inform you of the status, and you will need to modify your search.

⚠ WARNING: Not all components were repicked.

Reservation # - T4A133E3

BAGGINS/FRODO
LAS/15Mar24
[Original Itinerary](#)
⚠ *Modification In Progress*

3. If the original components are still available, the **Modifications in Progress** screen will display with the newly selected dates applied.
4. Review the component selections and dates and select the **Checkout** button.

Reservation # - T4A133E3

BAGGINS/FRODO
LAS/15Mar24
[Original Itinerary](#)
⚠ *Modification In Progress*

[Itinerary Summary](#)

Total Package Price* \$1,616.90
or Pay Monthly from \$145/mo ⓘ
Price Per Person \$808.45

Outbound Flights

Southwest Airlines #6338 WANNA GET AWAY
4:35 PM to 6:50 PM 15MAR24 PHL to DEN
Southwest Airlines #2386 WANNA GET AWAY
8:55 PM to 9:50 PM 15MAR24 DEN to LAS

Return Flights

Southwest Airlines #2558 WANNA GET AWAY
6:40 AM to 12:05 PM 22MAR24 LAS to MDW
Southwest Airlines #155 WANNA GET AWAY
12:55 PM to 3:45 PM 22MAR24 MDW to PHL

Hotels

Excalibur Hotel & Casino
Location - Las Vegas - Strip | [Map](#)
Check-in - 15MAR24 Check-out - 22MAR24

Room #1 - Royal Tower King
Save up to 15% off.

Rental Cars

Features

[Save Itinerary](#) [Email/Print Itinerary](#)

[Discard Changes](#) [Checkout](#)

5. Review the Terms & Conditions, check the box to confirm and then select **Complete Itinerary Change** to complete the modification.

Required to complete booking

☒ I have read and explained the general/cancellation terms and conditions to the client, including any applicable restrictions on hazardous materials General/Cancellation Terms & Conditions.

➤
[Complete Itinerary Change](#)

Frequently Asked Questions

How far can I change my dates from the original travel dates?

There is no longer a restriction to how far you can change your dates. It can be weeks or even months different than the original travel dates. The restrictions are only on how close to departure you can be to make the change. You can't modify your hotel or features within 8 days of departure or your ENVF flight within 46 days of departure. If a change to a reservation needs to be made that is 8 days or less, the travel advisor must call the Contact Center to complete the change. Changes to scheduled air within a package are not allowed in the booking engine unless changing an ENVF to scheduled air.

Are there any modification restrictions for holiday travel?

Holidays vary slightly by year but fall around Christmas/New Year's, Spring Break/Easter and Thanksgiving. Restrictions to modifications can be confirmed with the contact center during these periods. ENVF changes are allowed up to 46 days prior to departure date, year-round. Feature changes are allowed up to 8 days prior to departure date, year-round.

What if I originally booked a non-refundable hotel?

You won't be able to make that modification yourself. You'll need to call the Customer Care Center for assistance.

What if the original hotel I booked was non-refundable, but the system allows me to modify?

We recommend you call in to make this change rather than making it yourself so the Customer Care Center can help you assess the right penalties and fees upfront to communicate to your customer rather than having to address it later. You are responsible for all penalties and fees.

I can't modify my hotel or feature within 8 days of departure or my ENVF flight within 46 days of departure under any type of modification, is that correct?

Yes, all hotel and feature modifications within 8 days of departure and ENVF flight within 46 days of departure are blocked in VAX regardless of the modification type. Please call the Customer Care Center for assistance.

Will the system assess any penalties and fees automatically?

No, all penalties and fees are your responsibility. We reserve the right to go back and charge any penalties or fees associated to any reservation.

I noticed the price changed during the modification. Will the original price be honored?

Any price differences due to the modification are the responsibility of the client and may require additional funds upon completion of the modification.

What happens if one of my original itinerary components is not available for my new travel dates?

The system will try to reselect all the original components down to the hotel room category/rate plan level. However, if one or more are not available, you will receive the following message: "Warning: not all components were repicked." You'll need to review the screen to ensure you have all components you need for the new itinerary.

I had a promo code on my original reservation, but I don't see that it carried over during the modification; do I need to reapply it?

Promo codes will drop off if they are not valid for the new travel dates.

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